

## COUNTY OF LOS ANGELES PROBATION DEPARTMENT

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CALVIN C. REMINGTON Interim Chief Probation Officer

March 1, 2016

## ADDENDUM NUMBER TWO - REQUEST FOR PROPOSALS (RFP) #6401602 FOR COMPREHENSIVE ELECTRONIC MONITORING SERVICES

This is Addendum Two - Request for Proposals for Comprehensive Electronic Monitoring Services (RFP # 6401602), which was released on January 29, 2016. This Addendum contains responses to written questions that were submitted prior to the February 11, 2016, 12:00 p.m., PT deadline. This Addendum is posted on the following websites:

Los Angeles County "Doing Business with Us": <a href="http://camisvr.co.la.ca.us/lacobids/BidLookUp/BidOpenStart.asp">http://camisvr.co.la.ca.us/lacobids/BidLookUp/BidOpenStart.asp</a>

Los Angeles County Probation: <a href="http://probation.lacounty.gov/wps/portal/probation/work">http://probation.lacounty.gov/wps/portal/probation/work</a>

Proposals are due on Friday, March 25, 12:00 p.m., (Pacific Time). No late proposals will be accepted. We look forward to receiving your proposal.

Sincerely.

Tasha Howard, Director

**Contracts & Grants Management Division** 

## COMPREHENSIVE ELECTRONIC MONITORING SERVICES RFP #6401602 QUESTIONS

		AA December 1 to 1 t
1.	Question	4.4 – Page 4 Background and security investigations In the instance of a change in vendors, is it permissible to order background checks on all employees and allow them to begin working with permanent employment being contingent upon successfully passing the County's background check?
	Answer	No. Please refer to RFP, Section 4.4, Background and Security Investigation.
2.	Question	SOW – Page 16-19 For the GPSMP, is the contractor required to perform installation of the equipment on program participants, or will that be performed by the County?
	Answer	The County will provide installation and removal services for the GPS program.
3.	Question	SOW – Page 20 – Section 2.2.1.1  In the JEMP, is the Contractor required to have personnel located at the three juvenile probation locations for installations, or provide staff on an on-call basis once the 24-hour advance notification is provided by the County? Additionally, for the weekend installations, is it assumed that if the County has not provided notification by 5:00pm on a Friday, no installations will take place on Saturday or Sunday?
	Answer	Contractor is required to have personnel at the three juvenile hall locations, Monday through Friday 8am to 8pm and at Los Padrinos on Saturdays and Sundays 8am to 5pm. Installations can occur on the weekend.
4.	Question	SOW – Page 21 – Section 2.2.1.3  In the JEMP, it calls for a proposal for additional costs associated with providing installation and removal services where device should be installed within 24 hours. Does this mean one piece of equipment is installed, but then needs to be switched out to another type of device the following day?
	Answer	No. The anklet is installed & the minor is instructed to take the home monitoring unit (HMU) home and plug it in.
5.	Question	For the JEMP, on average how many installations:  a. Occur each month  b. Occur each weekend  c. At a probation facility v. a home installation
	Answer	<ul> <li>a. Each month approximately 200- 300.</li> <li>b. Each weekend approximately 2 -3.</li> <li>c. Home installation less than 1%.</li> </ul>
6.	Question	SOW – Page 29 – Section 2.3.34  a. What is "random contact monitoring equipment?"  b. What constitutes an approved alcohol testing device?
	Answer	a. The "random contact" refers to contractor case management which includes field or office contacts and alcohol monitoring (breath test)

		<ul><li>in the field or office where ordered by court.</li><li>b. County would prefer ISO 9001:2008 certification but would consider other alternatives.</li></ul>
7.	Question	For the Adult EMP, how many participants are indigent each month?
	Answer	None
8.	Question	What percentage of Adult EMP participants are on standard monitoring v. enhanced monitoring?
	Answer	60% standard 40% enhanced
9.	Question	Where are the current monitoring program offices located?
	Answer	Antelope Valley, Compton, Downtown LA and Walnut.
10.	Question	If a participant lives, or works closer to a monitoring office in a neighboring county, is it permissible for the participant to go to the out-of-county office for equipment installation and case management?
	Answer	Yes, if the probationer has permission from the Los Angeles County Probation Department
11.	Question	Confirm the Adult EMP program operation hours are Monday – Friday, 8:00am – 5:00pm excluding County holidays. (Need list of County holidays).
	Answer	Bidder was asked to restate your question
12.	Question	For the JEMP and Adult EMP, what are the hours in which participants can be released from the program?
	Answer	For JEMP, Sunday through Saturday; 8am - 5pm and for Adult EMP, Monday through Friday between 8:00am and 5:00pm,
13.	Question	<ul> <li>TECHNICAL EXHIBIT 7 – Page 8 – County Jail Component</li> <li>a. Are approved participants released from more than 1 jail facility? If so, where are the</li> <li>b. Are participants male and female adults?</li> <li>c. Are male and female participants released from the same location?</li> <li>d. What the hours for participant releases?</li> </ul>
	Answer	<ul> <li>a. Yes, Inmate Reception Center and Century Regional Detention Facility</li> <li>b. Yes</li> <li>c. No, Males are released at Inmate Reception Center while Females are released at Century Regional Detention Facility</li> <li>d. 8am – 5pm.</li> </ul>
14.	Question	APPENDIX A –III Monitoring Conditions  If the contractor is qualified to provide additional services as ordered by the Court (e.g. counseling, classes, etc.), is it permissible for contractor to offer those services to participants?
	Answer	No
15.	Question	APPENDIX B – Technical Exhibit – Page 8 - Section 5.0 Alert/Notifications Are the alert protocols the same for all 3 programs?
	Answer	No

		APPENDIX B – Technical Exhibit 7 – Page 10 Section 2 – Setting up case
		files
46	0	a. Are paper files required?
16.	Question	b. If a Contractor has a documented paperless document system, can
		all documents be maintained electronically and produced in paper
		form should they be required in court?
		a. No
	Answer	b. Electronic files are acceptable to the County if all pertinent
		information is contained
17.	Question	What is the contract start date?
	Answer	The contract will begin once it has been approved by the Board of
		Supervisors.
		Page 4; 4.4 Background and Security Investigations; 4.4.1 We need some additional information about this specification.
		a) We understand the Contractor must submit employee names and
		those of a Subcontractor(s) to the County for a background
		investigation/record check. Please clarify if this includes employees
		not based in Los Angeles County. For example, the employees
18.	Question	staffing the Contractor's Monitoring Center, which receives event
		notifications and the personnel manage the events by following the
		County-provided protocols.
		b) From the time the employee names are given, please provide the
		average length of time for the State of California to complete the
		background investigation/record check for each employee.
		a. Yes. Background checks are required for all staff working under the
		County contract.
	Answer	b. The length of the background process varies based on the
	,	applicant's history.
		Page 13; 5.14 Consideration of GAIN/GROW Participants for
, ,		Employment
19.	Question	Please clarify and give examples of how a Proposer is to "demonstrate a
		proven record" of hiring GAIN/GROW program participants if the
		Proposer has not previously conducted business in the County.
	Answer	RFP, Section 5.14 required agencies to demonstrate a proven record or attest to a willingness to hire GAIN/GROW Participants.
		Page 25; 7.8.8 Approach to Provide Required Services (Section C)
		Please confirm Proposers are to provide a response to each
20.	Question	specification listed in (a) Appendix A/Statement of Work and (b)
		Appendix B, Technical Exhibit 4 Equipment Requirement as part of its
		response for Section C of their proposal.
	Answer	Yes
		Page 25; 7.8.8 Approach to Provide Required Services (Section C);
		Section C8 AND Appendix A/SOW; Page 11; 1.8 Data Documentation
21.	Question	Requirements
		The instructions for the Business Proposal listed in section 7.8 Business
		Proposal Format indicates Proposers are to address each of the

		sections listed under Section C: Approach to Provide Required Services, but in the Statement of Work, the instructions state the Contractor has 90 days from the contract execution date to deliver the data documentation detailed within the sub-section. Please confirm Proposers do not need to include the data documentation in their proposals.  Under Section 7.8.8, Approach to Provide Required Services (Section C), Proposers must provide their approach to meet the requirements of
	Answer	Appendix A/SOW, Section 1.8. The actual Data Documentation must be provided from the selected contractor 90 days from the execution of the contract.
22.	Question	<ul> <li>Appendix A/SOW; Page 5; 1.3 System Software Requirements; 1.3.15 This specification describes a hyperlink displaying in reports to access participate information and we need clarification on the hyperlink and reports. <ul> <li>a) Please clarify if the hyperlink is supposed to be embedded in printed reports.</li> <li>b) Please clarify if this is acceptable access to participate data: A vendor's software continuously displays a link to participate data regardless of the user's location in the software. When clicked, the continuously displayed link takes the user to the participant's profile information page, which lists name, address, phone number, physical characteristics, along with events, free-form notes, etc.</li> </ul> </li></ul>
	Answer	a. No b. Yes
23.	Question	Appendix A/SOW; Page 6; 1.4 Mapping Capability; 1.4.4  Some vendors' software allows users to print maps directly from the screen. The software also allows users to place "thumb tacks" on a map that other users can view. Please clarify (a) if either of these methods is acceptable.
	Answer	a. Both printing and thumb tacks are acceptable.
24.	Question	Appendix A/SOW; Page 6; 1.4 Mapping Capability; 1.4.5 Please clarify if the County needs the software to allow a third-party video capturing application, such as Camtasha, to capture the animation of a participant's GPS location points on a map. If not, please provide more explanation of the County's use of and expectation for this functionality.
	Answer	Yes
25.	Question	Appendix A/SOW; Page 5; 1.3 System Software Requirements; 1.3.22  Please clarify if the markup data is supposed to display on a map. If not, please provide additional explanation of where markup data is supposed to display. Please provide examples of the type of markup data the County uses with its community supervision programs.
	Answer	Yes, in a separate screen or field. An example would be to include specific information about a location.

26.	Question	<ul> <li>Appendix A/SOW; Page 7; 1.5 Crime Scene Correlation Mapping Analysis Requirements; 1.5.2</li> <li>We need clarification on some aspects of this specification.</li> <li>a) Please clarify if the crime scene correlation mapping report is supposed to be a text-based report listing all of the participants who were in the area of a reported crime or incident. If not, please provide an example of the crime scene correlation mapping report.</li> <li>b) Please what types of crime scene correlation reports the County considers standard.</li> <li>c) Please provide an example of the standard reports for crime scene correlation the County expects.</li> </ul>
	Answer	<ul> <li>a. A text-based report will satisfy the requirement.</li> <li>b. The County would view a test-based report that was requested with parameters to be standard.</li> <li>c. The County does currently have automated crime scene correlation capacity. The county expects fully automated reports that provide offender proximity to each other, crime data or other events as specified.</li> </ul>
27.	Question	Appendix A/SOW; Page 15; 1.14 Training and Consultation Requirements; 1.14.1  Please clarify if the Contractor is to provide the requested training within 48 hours of receiving the request or if the Contractor must respond to the request within 48 hours of receiving the request. If the County expects the former, there is a strong possibility this is a hardship for the Contractor and difficult with which to maintain compliance. The trainers in the Training Departments for most GPS vendors stays busy leading training courses for customers across the U.S. We respectfully request amending this specification to indicate the Contractor will communicate with the County about all training requests within 24 hours of receipt Monday through Friday and during the same communication work to schedule the training within one week of receiving the training request.
	Answer	As stated in the SOW, Section 1.14.1, initial orientation training or subsequent training shall occur within 48 hours of request.
28.	Question	Appendix A/SOW; Page 20; 2.2 Juvenile Electronic Monitoring Program We understand the Contractor's staff will install GPS monitoring equipment on juveniles in their home and at three Juvenile Halls. Additionally, we understand the Contractor's staff will remove equipment from juveniles in their home.  a) Please clarify if the Contractor's staff will also remove equipment at the three Juvenile Hall locations. Please provide the following installation and removal details for 2015. b) The average monthly number of installations that occurred in the home of the juvenile participant. c) The average monthly number of equipment removals that occurred in the home of the juvenile participant. d) The average monthly number of equipment installations that

		occurred at one of the three Juvenile Halls.  e) The average monthly number of equipment removes that occurred at one of the three Juvenile Halls.
	Answer	a. Yes b. Approximately 3 c. Less than 1 to 2 percent d. Approximately 80 e. Approximately 50
29.	Question	<ul> <li>Appendix A/SOW; Page 23; 2.3 Adult Electronic Monitoring Program AND Appendix C/Sample Contract; 5.2 Adult Electronic Monitoring Program Contract Payments; 5.2.2.1, 5.2.2.2 and 5.2.2.3</li> <li>We need additional information about the non-refundable assessment fees the Contractor is to provide to the County.</li> <li>a) Please provide the average monthly number of assessment fees the incumbent paid to the County in 2015 for participants enrolled in the Adult Electronic Monitoring Program.</li> <li>b) Please provide the average monthly number of assessment fees the incumbent paid to the County in 2015 for assessments that did not result in a placement into the Adult Electronic Monitoring Program.</li> <li>c) Please provide the average monthly number of assessment fees the incumbent paid to the County in 2015 for unsuitable assessments.</li> <li>We need additional clarification on the unsuitable assessments.</li> <li>a) Please clarify if the Contractor pays \$28.50 for each unsuitable assessment.</li> <li>b) If this is accurate, please explain how the County limits the number of unsuitable assessments conducted.</li> </ul>
	Answer	<ul> <li>a. \$7,600</li> <li>b. \$285</li> <li>c. \$3,021</li> <li>a. Yes</li> <li>b. No limit</li> </ul>
30.	Question	<ul> <li>Appendix A/SOW; Page 23; 2.3 Adult Electronic Monitoring Program; 2nd Paragraph</li> <li>This states the Contractor shall provide breath and alcohol testing. We need clarification on several aspects of this requirement.</li> <li>a) Please clarify if the County uses only breath alcohol monitoring equipment (reporting into software using the landline phone service in the participant's home or cellular phone service) that is installed into the participant's home.</li> <li>b) If true, please clarify if the Contractor is to (1) install the equipment in the participant's home and (2) remove the equipment from the participant's home.</li> <li>c) If the County needs other types of alcohol monitoring equipment, please identify the type(s) needed.</li> <li>d) Please provide the average monthly number of adults who needed</li> </ul>

		<ul> <li>alcohol monitoring equipment services during 2015.</li> <li>e) If more than one type of alcohol monitoring equipment was used, please breakdown the average monthly numbers by type of alcohol monitoring equipment.</li> </ul>
	Answer	<ul> <li>a. No.</li> <li>b. Equipment is installed at local offices</li> <li>c. The County will consider equipment that meets our needs.</li> <li>d. Based on February 2016 numbers, 34</li> <li>e. Based on February 2016 numbers, 32 (combined BART and BAT) and 2 SCRAM</li> </ul>
31.	Question	<ul> <li>Appendix A/SOW; Page 23; 2.3 Adult Electronic Monitoring Program; 2.3.6</li> <li>We need clarification on several aspects of this specification.</li> <li>a) Please provide the average monthly caseload for each case manager at each of the incumbent's office locations during 2015.</li> <li>b) Please provide the hours of the day during which each of the Contractor's branch offices must be staffed and open for participants (e.g., 7 a.m. to 6 p.m.).</li> <li>c) Please clarify if any participants in the Adult Probation Department's program will be serviced at the branch offices.</li> </ul>
	Answer	<ul> <li>a. Based on February 2016 data, the numbers are 69 for Los Angeles, 54 for Compton, 31 for Walnut and 11 for Lancaster.</li> <li>b. 8:00am to 5:00pm</li> <li>c. Yes</li> </ul>
32.	Question	<ul> <li>Appendix A/SOW; Page 24; 2.3 Adult Electronic Monitoring Program; 2.3.10</li> <li>We need clarification on several aspects of the specification.</li> <li>a) Please provide the percent of the participants are (a) self-pay and (b) County-pay during 2015.</li> <li>b) Please provide the average monthly number of qualified participants identified as indigent during 2015.</li> <li>c) Please ask the incumbent to provide the average monthly collection rate of participant payments during 2015.</li> </ul>
	Answer	<ul> <li>a. 100 % self-pay</li> <li>b. None</li> <li>c. Probation does not require the incumbent to report this type of information. The Vendor may contact the incumbent directly.</li> </ul>
33.	Question	<ul> <li>Appendix A/SOW; Page 25; 2.3 Adult Electronic Monitoring Program; 2.3.12.5</li> <li>Please provide the following information related to the fees for alcohol monitoring.</li> <li>a) Please provide the average monthly number of participants who required both GPS and alcohol monitoring equipment and service during 2015.</li> <li>b) Please provide the average monthly number of participants who</li> </ul>

required only breath alcohol monitoring equipment and service during 2015.  c) Please provide the average monthly number of participants who required cellular breath alcohol monitoring equipment and senduring 2015.  d) Please confirm only the Sheriff's Department requires alcohol monitoring equipment and services.	10
c) Please provide the average monthly number of participants where required cellular breath alcohol monitoring equipment and send during 2015.  d) Please confirm only the Sheriff's Department requires alcohol	
d) Please confirm only the Sheriff's Department requires alcohol	
a. Zero, based on February 2016 active clients.	
b. 4, based on February 2016 active clients.	
c. 30, based on February 2016 active clients. d. Probation does not track this information. The vendor may co	ntact
the Sheriff's Department directly.	macı
Appendix A/SOW; Page 27; 2.3 Adult Electronic Monitoring Pro	gram;
We need clarification on a couple of aspects of this specification.	
34. Question a) Please explain how the County needs the Contractor to verify	all
departures to and from the participant's place of confinement.	
b) Please clarify if the Contractor is to provide written documenta	tion or
document such verification in the monitoring software.  a. During the defendant's scheduled weekly appointments, the	
contractor is expected to review the defendant's activity report	•
Answer including program compliance concerns.	'1
<ul> <li>Yes, chronological entries must be documented in the monitor system.</li> </ul>	ing
Appendix A/SOW; Page 28; 2.3 Adult Electronic Monitoring Pro	gram:
2.3.29.6	<b>g</b> ,
We need clarification on several aspects of this specification.	
a) Please provide a sample of the custom event printout the Cou	nty
expects the Contractor's monitoring software to provide.	
b) Please clarify if the custom event printout is to be available on	an on-
demand basis or automatically generated and emailed to the designated recipient(s).	
c) Please clarify is the custom event printout is to customizable for	nr .
every County-authorized user or if the County approves a	J1
standardized custom event printout that all County-authorized	users
will access.	
a. The custom event printout may contain the following columns:	
Unapproved Entries, Unapproved Leaves, Late Entries, Failed	l to
Answer Enter, No Return. b. Both.	
c. Standardized printout for all County-authorized users.	
Appendix A/SOW; Page 29; 2.3 Adult Electronic Monitoring Pro	gram:
2 2 3 4	3,
	ad
36. Question Because vendors will not know if the County approves of its propose	Ju -

		and when the County approves the proposed breath alcohol monitoring equipment.
	Answer	County would prefer ISO 9001:2008 certification but would consider other alternatives.
37.	Question	<ul> <li>Appendix A/SOW; Page 35; 6.5 Contractor's Office</li> <li>We need clarification on several aspects of this specification.</li> <li>a) If the County has complaints and/or inquiries about the Contractor's performance of the contract, many vendors use their Project Director as the first place to notify the Contractor about such items. The Project Director elevates issues within the Contractor as needed. Some issues the Project Director can address others require additional resources. Project Directors are routinely available beyond standard working hours. Please clarify if this model of using the Project Director as the first place to receive communications about complaints and inquiries is acceptable.</li> <li>b) If the above model is not acceptable, please clarify if the staffed office listed in this specification is to be located in the County or if it can be the Company's headquarters.</li> <li>c) Please provide examples of the types of inquiries the County makes to the Contractor-staffed office.</li> <li>d) Please provide the average monthly number of these types of complaints and inquiries the County placed outside of the hours of 8 a.m. and 5 p.m. during 2015.</li> </ul>
	Answer	<ul> <li>a. Please refer to Appendix A, SOW, Section 4.4, Contract Discrepancy Report</li> <li>b. Please refer to previous response</li> <li>c. These inquires include complaints from County staff and participants regarding service and equipment, clarification on reports, etc.</li> <li>d. Probation does not track this information</li> </ul>
38.	Question	Appendix B/Technical Exhibit 4 Please confirm Proposers do not need to address any of the specifications in Appendix B/Technical Exhibit 4 in their proposal. If they do need to address each specification listed in the Technical Exhibit, please clarify in which section (A-F) the responses are to be inserted.
	Answer	The Proposer must address the specifications of Technical Exhibit 4 in RFF Section 7.8.8, Approach to Provide Required Services (Section C)
39.	Question	Appendix B/Technical Exhibit 4; Page 7; 2.0 Equipment Tracking Requirements; 2.10  Please confirm the County wants the ability to (a) modify how quick the device reports a leave to the monitoring application and (b) how much time passes before the device date- and time-stamps a leave, sometimes referred to as grace periods.
	Answer	a. Yes b. Yes

40.	Question	Appendix D/Exhibits 2,3 and 4; Pages 2-4 Please clarify if Proposers can recreate the table for each of these Exhibits in their proposal rather than use the form in the solicitation. Allowing this will provide easier reviewing for the Evaluation Committee since Exhibit 3, in particular, can be quite long for some Proposers.
	Answer	Proposers may recreate the existing table in Appendix D, Exhibits 2, 3 and 4 as long as all information in these exhibits is provided.
41.	Question	Appendix D/Exhibit 7; Page 8  The instructions for this form state all proposers/bidders must complete and return the form in order the proposal to be considered compliant. If the Proposer or any Proposed Subcontractors are not a Local SBE or CBE and neither are either requesting the certification, please explain what sections the Proposer must complete in addition to Section V. Declaration.
	Answer	Please refer to Addendum #1
42.	Question	Incumbent Vendors  a) We understand the Adult Probation Department uses the Sheriff's Department's current contract for its GPS monitoring needs. Please confirm the incumbent is Sentinel Offender Monitoring.  b) Please provide the name of the incumbent(s) for the County's Juvenile Electronic Monitoring Program.
	Answer	<ul> <li>a. The Probation Department has its own GPS contract. The incumbent contractor is Sentinel Offender Services</li> <li>b. Sentinel Offender Services</li> </ul>
43.	Question	Currently Used Equipment  Please provide the make and model for the following equipment.  a) The Sheriff's Department's GPS and alcohol monitoring equipment.  b) Please confirm the Adult Probation Department uses the same equipment as the Sheriff's Department. If not, please identify the GPS monitoring equipment used.  c) The Juvenile Electronic Monitoring Program equipment.
	Answer	<ul> <li>a. Probation does not track this information. You may contact the Sheriffs' Department directly.</li> <li>b. Probation does not track the type of equipment the Sheriff's uses. Probation uses Sentinel Unitrak Version 501</li> <li>c. PHMU Monitoring</li> </ul>
44.	Question	Current Contract Pricing  Please provide the pricing for the following equipment and services.  a) One-piece GPS monitoring device for the Sheriff's Department.  b) Two-piece GPS monitoring device for the Sheriff's Department.  c) One-piece GPS monitoring device for the Adult Probation Department.  d) Two-piece GPS monitoring device for the Adult Probation Department.  e) Replacement cost for a one-piece GPS monitoring device for the Adult Probation Department.

		f) Replacement cost for a two-piece GPS monitoring device for the Adult Probation Department.
		g) Alcohol monitoring equipment for the Adult Probation Department.
		h) One-piece GPS monitoring device for the Juvenile Electronic
		Monitoring Program.
		i) Two-piece GPS monitoring device for the Juvenile Electronic
		Monitoring Program.
		j) Alcohol monitoring equipment for the Juvenile Electronic Monitoring
		Program.
		k) Replacement cost for a one-piece GPS monitoring device for the Juvenile Electronic Monitoring Program.
		Replacement cost for a two-piece GPS monitoring device for the
		Juvenile Electronic Monitoring Program.
		m) Replacement cost for a breath alcohol monitoring device for the
		Juvenile Electronic Monitoring Program.
		n) Installation fee for the Juvenile Electronic Monitoring Program.
		o) Removal fee for the Juvenile Electronic Monitoring Program.
	<u> </u>	a. Probation does not track this information
		b. Probation does not track this information
		c. Cost is dependent on total number of serviced probationers (Varies
		with Volume)
		d. Cost is dependent on total number of serviced participants (Varies
		with Volume)
		e. The County does not pay replacement costs.
		f. The County does not pay replacement costs
		g. \$6 per day. \$3 per day if ordered in conjunction with electronic
	Answer	monitoring. An additional \$1 per day if cellular enabled unit.
		h. Juvenile does not currently use GPS
		i. Juvenile does not currently use GPS
,		j. Juvenile does not currently use Alcohol monitoring
'		k. The County does not pay replacement costs
		I. The County does not pay replacement costs
		m. The County does not pay replacement costs
		n. Installation fees are included in the daily rate
		o. Removal fees are included in daily rate
45.	Question	Who is your current incumbent?
		The incumbent for Adult Electronic Monitoring, Juvenile Electronic
	Answer	Monitoring and GPS is Sentinel Offender Services.
40	0	What was the start date of your current contract and initial term? Were
46.	Question	there renewals and were all renewals exercised?
		For Adult Electronic Monitoring, Start Date 12/01/13, the initial term was
		from 12/1/13 to 11/30/14. Yes, there are renewals and not all have been
		exercised.
	Answer	
		For Juvenile Electronic Monitoring, Start Date 9/1/12 the initial term was
		from 9/1/12 to 8/31/15. Yes, there are renewals and not all have been
		exercised.

47.	Question	Yes, there are renewals and all have been exercised.  What is the average length of time participants spend under each of the listed programs?
	Answer	Adult EMP 48 days, GPS 12 months and Juvenile between 30 to 45 days
48.	Question	Would LACPD please answer the following three questions on program equipment (all of them are summarized in the table below) for defendants monitored per month from January 1, 2015 through January 1, 2016?  a. What equipment, by device type, make and model are you currently using for each of the listed programs?  b. How many defendants are being monitored per month?  c. What is your current daily rate and active number of units for each type of equipment for each of the programs listed?  Program  Device  Make/  Model  Current  Active  Number  (Adult/Juvenile/etc)  Type  Model  Rate  Of Units

49.	Question	Is Alcohol monitoring currently being used? If so, how many devices are in use?
	Answer	Yes, there are currently 34 devices in use
50.	Question	How many minors are currently active on GPS? How Many adults are currently active on GPS?
	Answer	0 youth on GPS. 250 adults.
51.	Question	What percentage of active defendants have their monitoring and service cost paid by the county? What percentage of active defendants pay monitoring costs directly to the vendor?
	Answer	Juvenile and GPS programs have all costs paid by the County. The Adult EM program is 100% offender paid. Defendants pay the vendor directly
52.	Question	Who is responsible for lost or stolen Equipment? Is this different for minors versus adults?
	Answer	Contractor
53.	Question	How many devices were lost or stolen over the past 12 months?
	Answer	Approximately 940
54.	Question	How often has the current contractor been requested to testify to electronic monitoring and/or alcohol monitoring alerts?
	Answer	None in the past year
55.	Question	Pursuant to Sections 5.8.1 and 5.8.6, Probation requires that both the proposer and proposed sub-contractor demonstrate the requisite "experience to satisfactorily perform the contract. It is the County's policy to conduct business only with responsible Proposers." Will the County please confirm that Section 3.3 applies to the proposer as well as proposed sub-contractor?
	Answer	RFP Section 3.3. applies to the lead proposer not the subcontractor. A subcontractor's experience cannot be used to satisfy this requirement
56.	Question	Appendix A SOW 1.1.6 requires contractor to provide participant enrollment and scheduling via direct telephone request. What percentage of enrollments does the Agency anticipate will require direct telephone support per program?
	Answer	100% of Adult EMP participants and approximately 15% of JEMP participants.
57.	Question	Appendix A SOW 1.1.9 requires contractor to triage alerts and attempt to clear and record according to County's established protocols. Would the County please provide a copy of the established protocols?
	Answer	Protocols will be provided upon contract award.
58.	Question	Appendix A SOW 1.1.13 and 1.1.14 details escalation and alert notification base on protocols established by the County. Would the County please provide a copy of the established protocols?
	Answer	Protocols will be provided upon contract award.
59.	Question	Appendix A SOW 2.1.3.4 calls for "no limit" to the number of GPS devices kept in the Counties inventory. Section 2.1.3.2 defines a minimum of 25% inventory to be provided to the County. Equipment and associated communication costs are a significant factor for contractors. In an effort to manage costs and provide the most cost effective solution while balancing

		the agencies needs, would the County consider a range for spare
		equipemnt. As an example, would the County consider language such as "Contract shall provide a minimum of 25% and up to 35% spare inventory to the County"
	Answer	25% above the current population. However, the population limit for each program is unlimited.
60.	Question	Appendix A SOW 2.2.1 Installation - What is the average length of stay for an offender on the JEMP program? What is the average number of monthly installations M-F between 8am and 8pm at participants residence? What is the average number of monthly installations M-F between 8am and 8pm at juvenile hall facilities? What is the average number of monthly installations on weekends at juvenile hall facilities?
	Answer	Average stay 30 to 45 days. Probation does not track number of installations based hours of the day. Average of monthly installments on weekends at JH approximately 2 – 3 minors.
61.	Question	Appendix A SOW 2.2.1 Repairs - What is the average number of monthly repair calls?
	Answer	Approximately 25 to 35 monthly repairs.
62.	Question	Appendix A SOW 2.3 - How many participants are currently under supervision of the Adult Electronic Monitoring Program?
	Answer	Currently, approximately 150  Reference RFP Section 4.4.1 – 4.4.6, Pages 4-5:
63.	Question	"The cost of background checks is the responsibility of the Contractor. The Contractor shall be responsible for the ongoing implementation and monitoring of Subparagraphs 4.4.1 through 4.4.6. On at least a quarterly basis, the Contractor shall report, in writing monitoring results to the CountyThe County will schedule appointments to conduct background investigation/record checks based on fingerprints of the Contractor's or Subcontractor's employeesBecause the County is charged by the State for checking criminal records of the Contractor's or Sub-Contractor's employees, the County will bill the Contractor to cover these expenses. The current amount [of the criminal records check] is thirty-two dollars (\$32.00) per record check."  Larger-sized Electronic Monitoring (EM) providers often already perform detailed background checks and pre-employment screens of potential employees, particularly if they hold federal contracts.  a. Does the \$32.00 fee per record check include taking the candidate's fingerprints and the background check, or is this in addition to the cost of a background check?  b. On approximately how many employees does the County estimate that background checks will need to be conducted?  c. Please explain who determines when and on who the background checks will be conducted.  d. Please confirm that background checks will not be performed quarterly, but that the Contractor must report exceptions or problems as a result of the background checks each quarter.

		conducted for only the employees the Contractor has hired locally to directly support the County's programs.  f. Please confirm background checks are not required for all of the Contractor's employees.
	Answer	<ul> <li>a. The \$32 is for the record check only</li> <li>b. Background checks are conducted on all staff that will have access to Probation's facilities, participants or participants records.</li> <li>c. The County</li> <li>d. Background checks are not conducted quarterly. The Contractor must report exceptions or problems as a result of the background checks each quarter.</li> <li>e. Please see answer to d above</li> <li>f. Please see answer to b above</li> </ul>
64.	Question	Reference RFP Section 5.14, Page 13 (Consideration of GAIN/GROW Participants for Employment, section in entirety):  a. Please advise if the incumbent has any employees working on the contract that fall under this category.  i. If the incumbent does have employees working on the contract that fall under this category, how many are there?
	Answer	The incumbent does not currently have employees that fall under this category.
65.	Question	Reference RFP Section 6.2 Page 17 (Local Small Business Enterprise Preference Program, section in entirety):  a. Please advise if the incumbent has any employees working on this contract that fall under this category.
	Answer	The incumbent contractor is not a local small business
66.	Question	Reference RFP Section 6.4, Page 18-19 (Disabled Veteran Business Preference Program, section in entirety):  a. Please advise if the current incumbent is contracting with any business categorized as a Disabled Veteran Business.
	Answer	The incumbent contractor is not currently contracting through the Disabled Veteran Business Program
67.	Question	Reference RFP Section 2.2.1.1, Pages 20-21: "Contractor shall provide installation and removal services from 8:00 a.m. through 8:00 p.m. Monday through Friday. In addition, Contractor shall provide extended hours for installation and removal services on Saturdays and Sundays at Los Padrinos Juvenile Hall between 8:00 a.m. and 5:00 p.m. Installation shall occur within twenty-four (24) hours of notification by the County."  a. Does the County require that the Offeror provide installation services at Los Padrinos Juvenile Hall between 8:00 a.m. and 8:00 p.m. Monday through Friday, or does the County project that installation will take place in the field during these times?
	Answer	Yes, at Los Padrinos Juvenile Hall and at participants home
68.	Question	Reference RFP Section 7.7 page 21:  "Two (2) separate proposals must be submitted – a Business Proposal and a Cost Proposal."

		a. Please confirm that the Business Proposal and the Cost Proposal
		must be separately bound and sealed.  Please refer to RFP Section 7.7, "Two (2) separate proposals must be
	Answer	submitted – a Business Proposal and a Cost Proposal"
		Reference <i>RFP</i> Section 7.8.7. Page 25:
		"Provide copies of the company's most current and prior two (2) fiscal
		yearsstatements."
69.	Question	Financial statements from large offerors can be very voluminous. Multiple
		copies of the same can be thousands of pages in size.
		a. Please confirm that offerors can provide the required nine (9) copies
		of their financial statements in CD form.
	Answer	No. Please refer to RFP Section 7.7, Proposal Submission
		Reference RFP Appendix A, Section 1.0, Page 1, section in entirety):
		a. Please provide the make and model of devices currently provided by
70		the incumbent for:
70.	Question	i. GPS devices
		ii. RF landline devices
		iii. RF cellular devices
		iv. Alcohol Monitoring devices
	Answer	Please refer to question #49
		Reference RFP Appendix A, Section 1.1.6, Page 2:
		a. Please provide the number of enrollments performed for each of the
		three programs on a monthly basis over the last 12 months,
71.	Question	including:
		<ul><li>i. Number of enrollments for GPS equipment</li><li>ii. Number of enrollments for RF landline equipment</li></ul>
		iii. Number of enrollments for RF cellular equipment
		iv. Number of enrollments for alcohol monitoring devices
	Answer	Probation does not track this information
	Allstrei	Reference RFP Appendix A, Section 1.2, Page 3 (Monitoring Center
		Requirements, section in entirety):
72.	Question	a. Please confirm that the selected Contractor's monitoring operations
		center cannot be subcontracted.
	<u> </u>	The monitoring center and help-desk facility shall be operated by
	Answer	Contractor within the United States and shall not be subcontracted
		Reference RFP Appendix A, Section 1.2.7, Page 3:
		"Contractor shall abide by County's network security policy and
	Question	procedures, Technical Exhibit 6 (Information Security and Privacy
70		Requirements) of Appendix B (Statement of Work Technical Exhibits)."
73.		a. The document labeled Technical Exhibit 6 is titled, "CEMS
		Implementation Requirements". Please identify the title and location
		within the RFP of the correct exhibit that provides Information
		Security and Privacy Requirements.
	Answer	Please see Addendum #1
	+	
74.	Question	Reference RFP Appendix A, Section 1.2.7, Page 3.

		security, application security, data transmission and data security, as well
		as monitoring center physical security. Contractor shall supply County with
		a copy of its network security policy and procedures."
		a. Please confirm that the offeror will provide the County with a copy of
		its network security policy and procedures after award.
	Answer	Vendor must address their policies and procedures for this requirement in their proposal and provide a copy upon contract award
		Reference RFP Appendix A, Section 1.3.22, Page 5
75	0	"The software shall allow for markup data to be added, recorded, and
75.	Question	displayed for individual and groups of participants."
		a. Please define "markup data".
	Answer	Please refer to question #26
		Reference RFP Appendix A, Section 1.5.1, Page 7 (Crime Scene
76.	Question	Correlation Mapping Analysis Requirements, section in entirety):
70.	Question	a. Please advise if the incumbent currently provides crime scene
		correlation services and related mapping services.
	Answer	Probation does not currently use crime scene and related mapping
	Allowel	services
		Reference RFP Appendix A, Section 1.7, Page 8:
		"Contractor shall develop a database system within thirty (30) days from
77.	Question	the execution of the Contract, or at the timeframe determined by the
<i>,</i> , ,	Question	County Program Manager"
		a. Please provide the approximate date on which the County
		anticipates executing the contract.
	Answer	Please refer to Question #18
		Reference RFP Appendix A, Section 1.11.2, Page 13:
		"Contractor shall provide affidavit and/or expert witness testimony for
		prosecution of violations based on CEMS data in court proceedings,
78.	Question	violation hearings, or any other proceeding, as needed, at no additional
		cost to the County."
		a. Please provide the number of times over the last 12 months that
		expert testimony was required for this program.
	Answer	Please refer to Question #55
		Reference RFP Appendix A, Technical Exhibit 4, Section 8.3, Page 10:
79.	Question	"Contractor shall replace each device at specific intervals, as defined by
		the County, to avoid device failures."
		a. Please provide the approximate time frame of "specific intervals".
		Vendor should set an interval for device replacement approved by the
	Answer	County. This interval should take into account battery life and wear and
		tear on the device
		Reference RFP Appendix A, Section 1.14.1, Page 15:
		"Contractor shall provide comprehensive and initial orientation training.
80.	Question	Contractor shall develop and provide on-site, ongoing training for County
55.	Greation.	staff on the operational use of the system and the use of all associated
		equipment and services."
		a. Please provide the number of County staff that will required initial

		orientation training.
		b. Please provide the number of County staff that will require ongoing
		training.
		c. Please provide the frequency at which the County wishes for the
		Offeror to provide refresher training.
		a. Approximately 125 staff
	Answer	b. Approximately 125 staff
		c. A minimum 6 months or with upgrades to hardware or software
		Reference RFP Appendix A, Section 2.1, Page 16:
		"Contractor shall provide services necessary to operate a Global Position
		System Monitoring Program (GPSMP) for participants including, but not
		limited to, sex offenders, domestic violence/stalking offenders, identified
		and validated gang members and associates, violent offenders, offenders
		involved in major crimes as identified by local law enforcement, public
		interest/high notoriety cases, and any court-ordered cases"
		a. Please provide the number of cases identified as falling under the
81.	Question	following categories:
		i. Sex offenders
		" " - " - " - " - " - " - " - " -
		ii. Domestic violence/stalking
		iii. Identified and validated gang members and associates
		iv. Violent offenders
		v. Offender involved in major crimes as identified by law enforcement
		vi. Public interest/high notoriety cases
		vii. Court-ordered cases
	_	The average number of supervised persons for the past year is 251- 90%
	Answer	of these are sex offenders. The remaining 10% is a mixture of domestic
		violence and violent offenders.
		Reference RFP Appendix A, Section 2.1, Pages 16 –20 (GPS
		Monitoring Program, section in entirety):
		a. Please identify any installation services that will be required for this
		program.
		b. Please provide the average length of stay for program participants.
		c. Please provide the number of times that expert court testimony was
		required for this program.
		d. There are several equipment and software specifications in this
	Question	solicitation that are nonstandard and vendor-specific. In order to
02		encourage competition and for the County to have an opportunity to
82.		receive and review bids from multiple vendors, please confirm that
		offers can provide equipment that produces the intended outcome as
1		an alternate solution.
		e. Please confirm that this is an agency operated program and the
		agency pays the daily fees directly to the provider.
		f. Please confirm the current daily rates paid/charged by the incumbent
		for each technology deployed:
		i. Rate for GPS
		ii. Rate for Radio Frequency (RF)
		iii. Rate for RF Cellular

	<ul> <li>iv. Rate for any alcohol monitoring devices.</li> <li>g. Please identify whether the participant or the County is responsible for covering the replacement and/or repair of the lost and damaged equipment caused by the participant.</li> </ul>
Answer	<ul> <li>a. No installation services will be required for this program</li> <li>b. 12 months</li> <li>c. Please refer to Question #55</li> <li>d. County will consider alternative solutions as long as they meet the requirements of the RFP</li> <li>e. Yes</li> <li>f. Please refer to Question #49</li> <li>g. Neither. Replacement costs should be built in to the average daily rate.</li> </ul>
83. Question	Reference RFP Appendix A, Section 2.2, Pages 20-23 (Juvenile Electronic Monitoring Program in entirety):  a. Please confirm this is a vendor-operated program wherein the vendor performs installation and de-installation.  b. Please confirm this is an agency-paid program wherein the agency pays the vendor directly for these services.  c. Please confirm the current daily rates for all technologies deployed.  i. Rate for GPS  ii. Rate for RF Cellular  iiv. Rate for any alcohol monitoring devices  d. Please provide the approximate number of active participants for the various types of technologies.  i. GPS  ii. RF landline  iii. RF cellular  iv. Alcohol monitoring  e. Please provide the number of times that expert court testimony was required for this program.  f. There are several equipment and software specifications in this solicitation that are nonstandard and vendor-specific. In order to encourage competition and for the County to have an opportunity to receive and review bids from multiple vendors, please confirm that offers can provide equipment that produces the intended outcome as an alternate solution.  g. Please identify whether the participant or the County is responsible for covering the replacement and/or repair of the lost and damaged equipment caused by the participant.  h. Please confirm the hours in each day and per week that an installer is required to be continuously present at each of the three County-designated locations.  i. Please provide the average length of stay for program participants.

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		a. Yes
		b. Yes
		c. Please refer to Question # 49
		d. i. None
		ii. less than 6%
	Answer	iii. 94% to 98 %
	Allswei	iv. None
		e. Please refer to Question #55
		f. Please refer to Question #83
		g. Contractor is responsible
		h. Please refer to Question #3
		i. Please refer to Question #61
		Reference RFP Appendix A, Section 2.2., Page 20:
		"Devices for JEMP participants must be installed at the homes of JEMP
		participants and at [Probation locations with addressed provided below]"
		a. Please confirm that office space to conduct installations will be
		provided to the Contractor at each of the three locations provided.
84.	Question	b. Please provide the number of units installed monthly for the last
		twelve (12) months at:
		i. Barry J. Nidorf Juvenile Hall
		ii. Los Padrinos Juvenile Hall
		iii. Central Juvenile Hall
		iv. At participant's homes
		a. Yes
	Answer	b. Probation does not track this information
		Reference RFP Appendix A, Section 2.3, Page 23:
		"Contractor shall provide services to operate an Adult Electronic Monitoring
		Programincluding breath and alcohol testing"
	Question	a. Please provide the County's requirements of breath and alcohol
		testing equipment.
85.		b. Please provide the approximate quantity of breath and alcohol
		testing equipment the County projects it will require.
		c. Please provide the average length of stay for breath and alcohol
		participants.
		d. Does the County require the Offeror to perform installation services
		for breath and alcohol testing participants?
		a. County would prefer ISO 9001:2008 certification but would consider
		other alternatives.
	Answer	b. Currently, there are 34 participants with these equipment
		c. Please refer to Question #48
		d. Yes
		Reference RFP Appendix A, Section 2.3.6. Page 24
		"Contractor shall providea minimum of four (4) branch offices, with at
	Question	least one (1) located in the North, South, East, and West region of the
86.		County, respectively."
		a. What hours will the County require each office to operate?
		b. Please confirm that the services to be rendered from these branch
		2 loud dominin that the derrided to be removed from those brailers

		offices are orientation, enrollment, installation, consultation and
	1	support services.
		c. What are the staffing requirements of each office?
		d. Please confirm that the County will accept solutions that provide the
		services intended to be rendered from these branch offices from the
		field if an Offeror demonstrates the appropriate capability, resources,
		and plan to do so.
		e. Will the County consider allowing an awarded contractor to use
		existing office space within County buildings at a negotiated cost to
		meet this requirement if such space is available throughout the
		County?
		f. Please provide the number of offices and the location of each office
		currently provided by the incumbent.
		a. 8:00am to 5:00pm Monday through Friday
		b. Yes
		c. Contractor shall determine the level of staff required to support the
	Answer	required services.
		d. Yes
		e. The County may consider
		f. Walnut, Compton, Downtown Los Angeles and Antelope Valley
		Reference RFP Appendix A, Section 2.3, Pages 23-29 (Adult
		Electronic Monitoring Program in entirety):
		a. Of the approximately three hundred (300) participants currently in the
		Adult EMP program, how many are self-pay?
		b. Please provide the average length of stay for program participants.
		c. Will the County require that law enforcement be given access to the
		system software?
		d. What will be the official hours of operation for this program?
		e. Will offerors be allowed to provide field-based installation services?
		f. Please provide the County's requirements of breath and alcohol
		testing equipment.
		g. Please provide the approximate quantity of breath and alcohol testing
		equipment the County projects it will require.
87.	Question	h. Please confirm that alcohol monitoring tests are a component of the
		case management services the County requires.
		i. Please provide the official hours of operation for the EMP program.
		j. Please confirm that this is a full-service, vendor-operated program
		that includes installation, enrollment, alert management, and related
		services.
		k. Please confirm that this is a purely offender-funded model paid
		directly to the vendor.
		Please provide the current daily rates and sliding scale used by the
		incumbent vendor for all technologies deployed:
		i. Rate for GPS
		ii. Rate for RF landline
		iii. Rate for RF cellular
	1	iv. Rate for any alcohol monitoring devices

		<ul> <li>m. Please provide the approximate number of participants for each equipment type below. <ol> <li>GPS</li> <li>RF landline</li> <li>RF cellular</li> <li>Alcohol monitoring</li> <li>Please provide the number of times that expert court testimony was required for this program over the last 12 months.</li> <li>There are several equipment and software specifications in this solicitation that are nonstandard and vendor-specific. In order to encourage competition and for the County to have an opportunity to receive and review bids from multiple vendors, please confirm that offerors can provide equipment that produces the intended outcome as an alternate solution.</li> <li>Please identify whether the participant or the County is responsible for covering the replacement and/or repair of the lost and damaged equipment caused by the participant.</li> </ol> </li></ul>
	Answer	<ul> <li>a. All</li> <li>b. Please refer to Question # 48</li> <li>c. Yes</li> <li>d. Please refer to Question # 87</li> <li>e. Yes</li> <li>f. County would prefer ISO 9001:2008 certification but would consider other alternatives.</li> <li>g. Currently 34 participants. We anticipate this number to increase slightly</li> <li>h. yes</li> <li>i. Please refer to Question # 87</li> <li>j. yes</li> <li>k. Yes</li> <li>l. Please refer to Question # 49</li> <li>m. Probation does not track this information</li> <li>n. Please refer to Question # 55</li> <li>o. Please refer to Question # 83</li> <li>p. Contractor</li> </ul>
88.	Question	Reference RFP Appendix A, Section 2.3.9, page 24:  "Contractor shall provide a sliding scale fee for GPS, CRF, and RF with a quantifiable methodology for determining the participant daily fees based on the participant's ability to pay. The sliding fee must include provisions for providing service to indigent offenders."  a. Please provide the current sliding scale utilized by the incumbent.  b. Please describe how the incumbent currently addresses indigent offenders.  c. Please provide the average daily amount of offenders currently deemed indigent.
	Answer	a. Please refer to Question #49 b. Probation has no indigent offenders

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		c. Please refer to Question #8  Reference RFP Appendix B, Technical Exhibit 1, Page 1 (Performance Requirements Summary Chart, section in entirety):
89.	Question	<ul> <li>a. Please advise how often non-compliance fees were assessed against the incumbent provider over the last 24 months.</li> <li>i. Please provide the nature of any non-compliance and how many fees were assessed in total over the last 24 months.</li> </ul>
- 1	Answer	None
90.	Question	Reference RFP Appendix B, Technical Exhibit 4, Section 5.1, Page 8:  "The device shall communicate to the offender by vibration of the device for low battery alerts and allow the participant to contact the supervising DPO a. Will the County accept equipment solutions that communicate low battery alerts by other means such as audible tones or flashing lights?
	Answer	Yes as long as it meet the requirements of the RFP
91.	Question	Reference RFP Appendix B, Technical Exhibit 4, Section 5.1, Page 8:  "The device shall store up to 150 zones onboard the device to ensure zone violations are immediately reported regardless of the call in frequency."  a. Please advise if the incumbent currently provides a device that store up to 150 zones.  b. If the incumbent provides such a device, please provide the make and model of the device.
	Answer	a. Probation does not track this information     b. Probation does not track this information
92.	Question	Reference RFP Appendix C, Section 5.2.2.1 through 5.2.2.3, Pages 6-7:  "Contractor shall compensate County in the amount of fifty-seven dollars (\$57.00) for each suitable assessment that results in placement on Adult EMPtwenty-eight dollars and fifty cents (\$28.50) for each suitable assessment which does not result in placement on Adult EMP[and] twenty-eight dollars and fifty cents (\$28.50) for all unsuitable assessments."  Reference RFP Appendix A, Section 2.3.12, Page 25 (section in entirety):  a. Please confirm that the Contractor can collect the \$57.00 fee for suitable assessments resulting in placement from the offender.  i. If this is not accurate, please confirm that the Contractor can collect a \$57.00 enrollment fee from the offender.  b. Will the agency allow for the contractor to collect the \$28.50 fee from the offender deemed unsuitable for placement into the program as similarly allowed to collect the \$57.00 fee the Contractor is expected to reimburse the County for suitable placements?  c. Please confirm both the \$57.00 and \$28.50 fees are expected to be paid back to the County from the awarded Contractor for all assessments.  i. Does the incumbent pay these fees or have they been negotiated to lower rates?

	(1) If lower, please advise what those rates are for both suitable
	<ul> <li>and unsuitable assessments.</li> <li>d. Because the awarded Contractor is not able to recover the fee for unsuitable assessments, please explain the need for the Contractor to reimburse the County for the assessments of offenders deemed unsuitable for the program.</li> <li>e. There is no provision for collection or reimbursement to the Contractor of the \$28.50 fee for assessments of offenders deemed unsuitable.</li> <li>i. Please confirm this is correct. If this is correct, please explain why the Contractor is responsible for this cost.</li> <li>ii. If this is not correct, please clarify through what measures the Contractor can seek reimbursement of the \$28.50 fee for offenders deemed unsuitable.</li> </ul>
Answer	<ul> <li>a. No</li> <li>b. No</li> <li>c. \$57.00 and \$28.00 are the current rates.</li> <li>d. The vendor is still charged because County staff completes the assessments.</li> <li>e. i. This is correct. The vendor is still charges because County staff completes the assessments</li> </ul>
93. Question	Reference RFP Appendix C, Section 8.4, Page 38 (Subcontracting, section in entirety):  a. Please advise what portion(s) of services the incumbent currently subcontracts or identify as a subcontractor.
Answer	The incumbent does not subcontract any portion of the current contract.
94. Question	<ul> <li>Reference RFP Appendix D, Exhibit 11, Pages 12-16 (Pricing Sheet, section in entirety):</li> <li>a. This pricing sheet only provides pricing for two (2) programs—the GPSMP and the JEMP. Is there are a separate pricing form for the Adult Program or can the offeror provide its own?</li> <li>b. Section 1 combines two (2) technologies Cellular RF and RF which should be separated. Will the County amend and provide a new pricing page that provides the same sections broke out for these two technologies?</li> <li>c. Section 1, Monitoring and support services only, please confirm that this is to be a total daily rate per unit combined (rental plus monitoring)?</li> <li>i. Please confirm this fee is paid directly by the agency and NOT offender funded.</li> </ul>
Answer	a. The Adult EMP is an offender paid program. There is no County pricing sheet b. See Addendum #1 c. Yes i. Yes.

95.	Question	Reference RFP Appendix D, Exhibit. 3, Page 4:  "List all public entities for which the Contractor has provided service within the last three (3) years."  Providers of Electronic Monitoring programs can hold thousands of contracts of varying scopes and sizes. In addition, it is important for providers of EM programs to maintain the confidentiality of their customers. Accordingly,  a. Please confirm that offerors can meet this requirement by providing the required information for programs of similar scope and size only within the last three (3) years.
	Answer	It is up to the Proposer to determine the information to include on this exhibit in order to meet the requirement